



## Multi Agency Incident Transfer (MAIT) – Are You Ready?

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BAPCO

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Tony Bracey  
Joint Emergency Services Group  
(JESG) Wales  
([tony.bracey001@gov.wales](mailto:tony.bracey001@gov.wales))

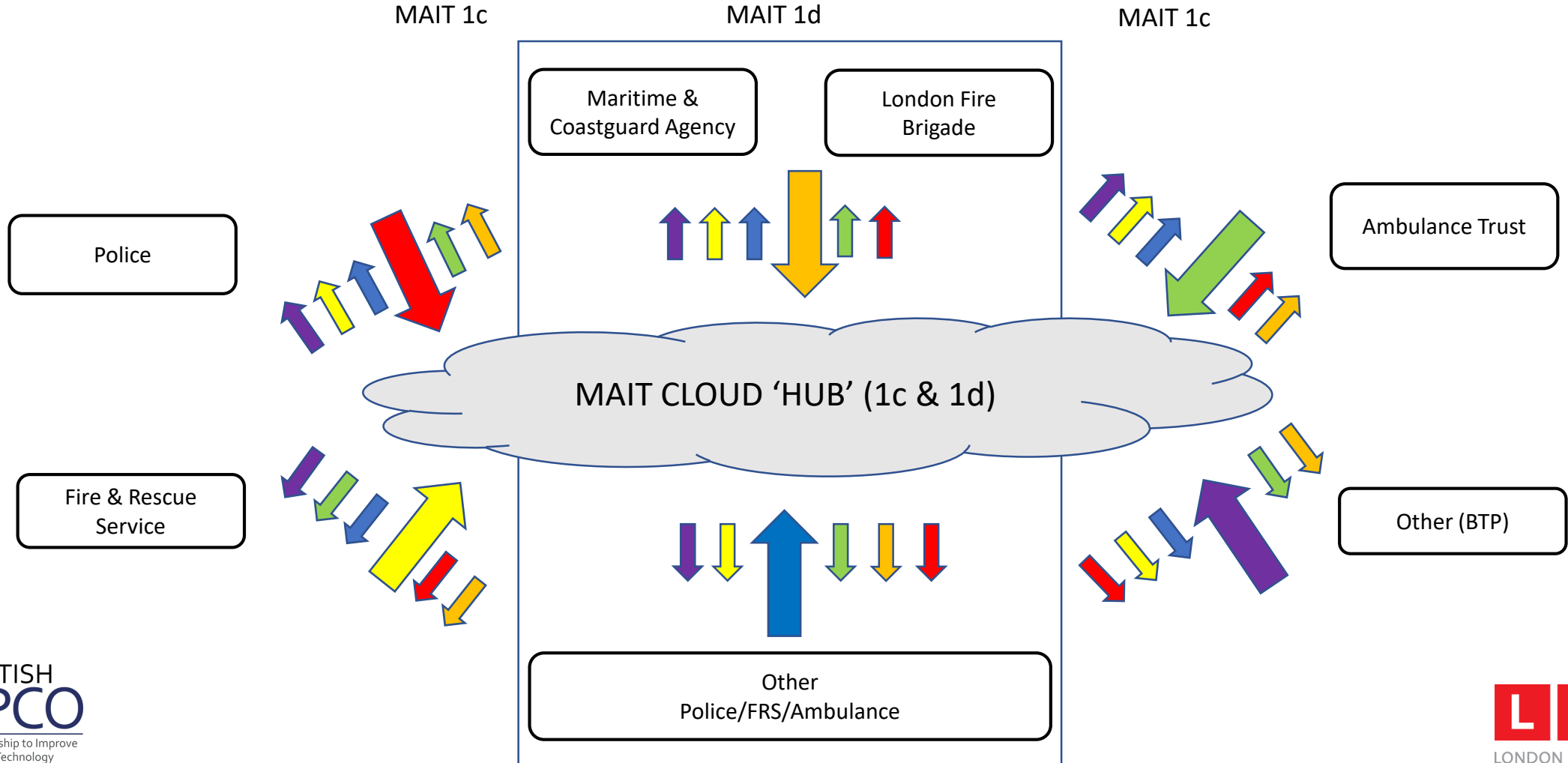


## Multi Agency Incident Transfer (MAIT) – Before We Begin

*In addition, Cabinet Office is working with the support of the Welsh Government and Association of Chief Police Officers to pilot ‘Direct Electronic Incident Transfer’ (DEIT). DEIT enables the electronic exchange of incident logs between frontline (Category 1) responders with compatible command and control systems. The pilot, which facilitates information sharing using a central hub, .... removes the need for information on incidents to be passed verbally and, through the use of a common gazetteer (list of locations), ensures all partners are aware of the exact location of an incident.....The pilot is progressing to plan, and evaluation will take place in summer 2012. Results from the pilot will be used to assess the value of further roll out.*

Coroner’s Inquests into the London bombings of 7 July 2005: Review of progress - May 2012

# What is Multi Agency Incident Transfer (MAIT) ?





## What is Multi Agency Incident Transfer (MAIT) ?

- The secure electronic sharing of incidents between agencies;
- 'Hub' approach, does not require 'point-to-point connectivity';
- Facilitates exchange between multiple agencies (both 1c and 1d schema);
- Maintains an audit of message exchange only, no incident data captured;
- Hub connectivity can be achieved through minor enhancements to existing CAD systems;
- Primarily based upon a common location identifier (UPRN);
- Requires compliant address gazetteer – AddressBase;
- MAIT schema is an 'Open Standard'; and
- Proven concept since 2013!



## What are the benefits of Multi Agency Incident Transfer (MAIT) ?

- Accuracy and timeliness facilitates more informed decision making;
- Ongoing consistency of incident data – single entry/update all;
- Efficiencies: Incident transfer exchange time – 4 mins to 16 secs;
- CAD to CAD exchange – circa 0.5 secs (regardless of number of agencies);
- Audit of message exchange between agencies;
- More time spent with caller – quality of information obtained/advice provided;
- Reduction in 'point-to-point' connectivity;
- Confidence and consistency of location; and
- Enhanced situational awareness.



## Where are we with Multi Agency Incident Transfer (MAIT) ?

- MAIT 'Hub' build completed;
- Service available via the Government's '*Digital Marketplace*';
- Incident exchange testing approach agreed (1c & 1d):
  - Wales FRS (x3)
  - Wales Police (x4)
  - Welsh Ambulance Service
  - London Fire Brigade
  - Maritime and Coastguard Agency.
- Migration underway – South Wales Police connected;



## What next with Multi Agency Incident Transfer (MAIT) ?

- MAIT Schema administered via BAPCO;
- UK coordination – 999 Liaison Committee;
- Agree 'MAIT Blueprint for Adoption' for UK agencies;
- Other UK partners commence migration early 2020 onwards;
- Discussions with alternative suppliers; and
- Integration with other information sharing systems.



## Multi Agency Incident Transfer (MAIT) - Lessons Learned

- Requires strategic multi agency agreement;
- Understand data sharing concept from the outset;
- Resist supplier 'push' for MAIT 1d unless an operational requirement;
- No requirement to re-visit time efficiencies;
- MAIT is not about 'technical' it's operational change;
- Consider applicability with other systems in the future (particularly UPRN);
- Allow 'follow up' calls during early deployment – natural shift to electronic; and
- Far simpler than you think!





**THANK YOU FOR YOUR TIME**

Tony Bracey  
Joint Emergency Services Group  
(JESG) Wales  
([tony.bracey001@gov.wales](mailto:tony.bracey001@gov.wales))