

British APCO - Association Update

Governance Announcement; 999 Liaison Committee;
MAIT; and 999 Apps

Governance Update

- Board of Trustees commissioned a governance review; completed by NCVO (National Council for Voluntary Organisations).
- Number of core recommendations to British APCO re governance
 - Revise the language used in the organisation to better align with the wider sector (Move to Chair, Vice-Chair etc)
 - Policy review
 - Strengthen Board of Trustees

Trustee Board Recruitment

- Board of Trustees has currently four members;
 - Chris Lucas – Chair
 - John Anthony – Past President
 - Becca Jones – Trustee
 - Darryl Keen - Trustee
- Launching recruitment for up to four additional Trustees
- Full detail on website shortly: www.bapco.org.uk
- Applications now through to 22nd Dec 23
- Interviews late Jan/Early Feb 24

Trustee Board Recruitment

We are seeking to diversify the skills and background of the British APCO Board through this recruitment and would be particularly interested to receive applications from candidates with one or more of the following;

- Experience of working in Policing, particularly candidates with current/recent operational experience
- Experience of Marketing and Communications
- Experience of working in a public safety organisation outside of police, fire, ambulance e.g., HM Coastguard, Highways England, Border Force
- Experience of working in a public safety commercial supplier

Future Changes.....

- When Trustee appointments made will then look to expand and re-energise the Advisory Group in order to ensure the Association provides value to all its membership.
- Autumn Event will be moving! Intent is to rotate geographically around Great Britain
 - Small step initially with planned move to Leeds Armouries in 2024
- Increase in journal editions

999/112 Liaison Committee

- What is the 999LC?
- Why is BAPCO involved?
- What is our role in the 999LC
 - Practical support - App Accreditation
 - Sector leadership – NG999 White Paper, MAIT event
 - Impartial, apolitical expertise – providing and accessing it from members
- BAPCO charitable aims; Future 999LC events – NG999, Jan24
- Personal opportunity – being a trustee has allowed me to continue indulging my passion for 999!



MAIT (Multi Agency Incident Transfer)

- BAPCO hosted round table 26th September 2023
- Welsh Government
- Home Office (Fire)
- National Highways
- Yorkshire Ambulance
- ATOS/Eviden
- AVR Group

MAIT (The Discussion)

- Maintain the Schema
- Core requirement for all control rooms
- No barriers to enable MAIT solution

MAIT (The Outputs)

- **Governance**
 - Neutral custodian
 - Roadmap
- **Understanding the Schema**
 - Best practice guide
- **Multi Agency Considerations**
 - Common language
- **Marketing and Communications**
 - Agree target audience and share collateral

999 Applications

- British APCO manage the 999 App accreditation process on behalf of the 999 Liaison Committee
- Clear structure to assess the app – with an independent body to review and advise. Includes the 4 emergency services & BT
- Clear terms of reference
- Sponsor support from the emergency services to help develop the apps
- Independent certification that it does what it should
- Confirmed by the 999 Liaison Committee
- Annual re-accreditation

999 Applications

- Suitable in terms of supporting the operational working practices of the emergency services
- Technically robust to prevent unacceptable levels of false activations
- Sufficiently governed within the consumer terms and conditions to prevent misuse
- Beneficial in emergency situations to both the citizen using the 999 app and the Emergency Service(s) responding
- Likely to move towards a standards-based approach rather than one-off accreditation

